

# Lawful Use Checklist For Resellers

A one page compliance note to keep in front of your sales team

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Lawful use only. WOWLIVE products are supplied for lawful security and property protection. Laws on recording people, and on recording audio in particular, differ between countries and between rooms in the same building. Recording in places where people reasonably expect privacy, such as bathrooms, changing rooms and bedrooms that are not your own, is a criminal offence in most jurisdictions. Buyers and resellers are responsible for checking the rules that apply where the goods are used and sold, including any import, notification and signage requirements. We will not supply orders intended for unlawful surveillance.

## Why This Matters To A Reseller

These are legal products in most markets and they have obvious legitimate uses. They also have obvious illegitimate ones, and the legal exposure for a reseller who ignores that is real. A short compliance note at the point of sale costs nothing and protects the account.

## Places Where Recording Is Almost Never Lawful

Bathrooms, toilets, changing rooms, fitting rooms and bedrooms that are not your own. In most jurisdictions recording in these places is a criminal offence regardless of who owns the building, who installed the camera or what the intention was. There is no configuration of any product in this catalogue that makes it lawful.

## Audio Is Regulated More Tightly Than Video

Many countries that permit video recording of a space prohibit recording conversations without the consent of one or all parties. Several models in the wearable range record audio alongside video. Tell your customer, and check what applies in the market you sell into.

## Employees And Tenants Have Specific Protections

Covert monitoring of employees is restricted almost everywhere and usually requires a documented justification, a proportionality assessment and often consultation. Tenancies and short stay lettings have their own rules, and the major short stay platforms ban undisclosed devices in listings outright. Neither of these is a grey area.

## What To Put At The Point Of Sale

A single clear paragraph works. State that the product is for lawful security use, that the buyer is responsible for the law where it is used, that recording in private spaces is prohibited, and that audio may be separately regulated. Keep it visible on the listing rather than buried in terms.

## Our Position

We supply for lawful security and property protection. We will not knowingly supply orders intended for unlawful surveillance. If a customer's stated application is clearly unlawful, tell us and we will decline the order too.

## Questions and answers

### Are hidden cameras legal to sell?

In most markets yes, as a product. How they are used is the regulated part, and some platforms and some countries impose extra restrictions. Check your own market.

### Can a landlord put a camera in a rental property?

Rules vary and are strict. Common areas with disclosure are often acceptable; bedrooms and bathrooms never are. Take local advice.

### Does the same rule apply to audio?

Usually a stricter one. Many jurisdictions require consent to record a conversation even where video would be permitted.

### Will you supply any application?

No. We supply for lawful use and will decline orders intended for unlawful surveillance.