



Quality Control Process

The four inspection stages, the tests run at 100 percent and the reliability test before packing.

Inspection stages

Stage	What it covers
IQC - Incoming Quality Control	Tests the physical and chemical performance of every raw material and records supplier quality. Materials that
IPQC - In-Process Quality Control	QC stations are set up at every process step on the line so that a defect is caught at the station that created it
FQC - Final Quality Control	Finished goods are inspected to the AQL standard, or 100% inspected when the programme calls for it.
QA - Quality Assurance	Wear, tear and misuse testing, plus a warehouse inspection of the packed goods before delivery.

Tests carried out at 100 percent

Raw material testing, PCBA testing and aging testing are carried out at 100 percent. Defective rate can be within 0.3-0.8%.

Supplier control

All suppliers must be approved by the engineering department, the QC department and the purchase department. Materials and components from suppliers are checked by IQC; those meeting the standard are sent to the warehouse and those that do not are rejected. On the production line there are primary tests for materials and components, tests for semi-finished articles and tests for finished products. Items accepted after in-process tests still undergo the reliability test before packing, followed by another QA inspection.

Service commitments

Samples in 1-5 days	Samples are prepared and sent for your confirmation before mass production starts.
Pre-shipment inspection welcome	Customers are welcome to check mass-production goods before delivery.
30-day return	You can ask to return goods within 30 days of receipt. If the cause is ours we carry the cost and rework the order.
Reply within one hour	Enquiries are answered within one hour of the email reaching our team.
One-year quality guarantee	Every shipment carries a one-year quality guarantee.
Weekly new-item email	You receive an email with new items every week.

Shipping

By air	DHL, FedEx, UPS, TNT or another international express carrier of your choice. Normal transit is 3-7 days to destination. A sur
By sea	Shipments are operated under FOB conditions. FOB port is Xiamen.