

Parts Enquiry Checklist

What to record and photograph before sending a parts enquiry, so the list can be priced without a round of questions.

1 Machine Identity

- Make and model, including the variant letter where there is one
- Serial number from the machine plate
- For a cone crusher, the size and whether it is Standard or Short Head
- Position of the machine in the circuit, for a crusher enquiry

2 Part Evidence

- OEM part number if it is legible
- Photographs of the failed part from two angles, in focus and evenly lit
- Close up photographs of any cast or stamped markings and any tag still attached
- A photograph of the mating position the part came out of
- Outside diameter, inside diameter, overall length, bolt circle and bolt count where they apply, with a note on how they were measured
- A note if the part has been modified on site

3 Commercial Detail

- Quantity per line
- The date the parts have to be on site
- Destination port or airport
- Whether the line is shutdown critical or stock replenishment

4 Documents

- Material and hardness expectations for the position
- Dimensional reference: drawing, sample part or hand measurements
- Test or inspection documents your import process requires
- Marking, painting and packing requirements for the destination

Machine Families Covered

P&H Electric Rope Shovel	2300XP, 2300XPA, 2300XPB, 2300XPC, 2800XP, 2800XPA, 2800XPB, 2800XPC, 4100XPB, 4100XPC
Bucyrus Electric Rope Shovel	295BII AC, 295BII DC, 395BI, 495HR
TZ Electric Mining Shovel	WK-20, WK-35, WK-55
Symons Cone Crusher	2Ft, 3Ft, 4Ft, 4¼ Ft, 4800, 5½ Ft, 5100, 7Ft
Gyradisc Cone Crusher	36 inch, 48 inch, 54 inch, 66 inch, 84 inch

Contact

Email the package to info@pmsmining.com with the machine model in the subject line, or call +86-10-5860 7786. Drawings and photographs go by email as attachments. There is no upload form. <https://pmsmining.com>